

Quick Guide to CityView Web Portal Application POWTS Tank Replacement

Visit the webpage: <https://cityview.outagamie.org/>

- [Register](#) as a new user OR [Sign In](#) with your existing e-mail address and password
- Prior to starting your application, please have all documents ready in Word or PDF format
- Under **Zoning Permits** you will *Apply for a Zoning or Sanitary Permit*

Step 1: Project Description

- A dropdown for Application Type will appear - Choose **POWTS**
- Nature of the work being done – Choose **Replacement**
- Describe work being done – Enter Replacing an Existing tank
- Provide an existing permit number for the POWTS
- Sanitary Permit details - Include all tank information for the septic tank and/or dose chamber
- Choose **Next Step** at the bottom of the page

Step 2: Permit Type

- POWTS will already be selected - Choose **Next Step** at the bottom of the page

Step 3: Work Items

- Select the existing system type AS WELL AS **Replacement septic tank/treatment tank**
- If replacing and existing holding tank with another tank in the same size and location, choose only holding tank replacement
- Choose **Next Step** at the bottom of the page

Step 4: Description of Work

- Qty will always be 1 - Choose **Next Step** to enter Location

Step 5: Location

- Search for Address – Enter the physical address of the replacement system

- As you type, your address will appear in bold letters, then click on it to add it to the “Location You Have Selected” box
- Choose **Next Step**

Step 6: **Contacts**

- Ensure the information that populates is correct - Choose **Add New Contact** if you have other contacts you’d like included as part of the application

Step 7: **Upload Files**

- Upload documentation under the Application Packet, such as tank cross sections, site plans, maintenance and contingency plans, soil tests, etc.
 - If you don’t have your documents ready, you can upload them once the application is submitted by choosing **My Items** at the top of the page

Step 8: **Review & Submit**

- Review carefully, review the statement, and check the box **Do you agree?**
- Enter characters in the white box and choose **Submit Application** at the bottom

Summary Page

- Note the PRPWT20XXXXXXX application number at the top of the page, which can be printed
- The application is submitted & will be reviewed once payment is received

Payment Options

- E-check (\$0.25 non-refundable fee) – available online
- Credit/Debit Card (2.2% non-refundable fee) – available online or in-office during business hours
- Check—drop-off during business hours or mail to: Outagamie County DLS, 320 S. Walnut St., Appleton, WI 54911

If you have questions about the required documents or the application process, please contact

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