

Annual Report

2023



Sheriff
CLINT KRIEWALDT



Sheriff's Message

I would like to start by thanking our staff for their continued dedication and for serving our community with PRIDE in 2023. Every day we strive to serve the citizens of Outagamie County with Professionalism, Respect, Integrity, Dedication and Excellence. I would also like to thank our community members for your ongoing support, and extend my deepest appreciation to the County Board Supervisors for providing us with the tools and resources we need to conduct our duties.

Our 2023 report will highlight the hard work and dedication our staff has put forth while working in partnership with our community and other public safety agencies to protect and serve Outagamie County.



Mission



Serving the Community with P.R.I.D.E.

Mission Statement: Our mission is to work in partnership with our community and other public service agencies to protect and serve the citizens of Outagamie County with P.R.I.D.E. Values:

Professionalism- We are proud of our profession and will promote a collaborative environment for sharing information, resources, assistance and expertise. We will conduct ourselves in an exceptional manner by consistently improving our skills while we strive for perfection.

Respect- We will provide professional law enforcement services while treating citizens with compassion, tolerance and dignity. We will act objectively and defend the rights and beliefs of all.

Integrity- We will adhere to the highest moral and ethical standards and will be honest and sincere when dealing with each other and the community. We have the courage and commitment to uphold these values in all we do.

Dedication- We are dedicated to each other, our families, and the citizens we serve to protect life, property, and maintain order while assuring fair and equal treatment to everyone.

Excellence- We will maintain the highest standards of training to create a safe environment for our citizens and ensure our community receives the best care when we are called upon to perform our duties.

Administration



COREY BESAW
CHIEF DEPUTY/
UNDERSHERIFF

The Outagamie County Jail provides for the medical, educational, emotional, spiritual and nutritional needs of the inmate population. The services and programs provided are designed to help offenders cope with incarceration and return to the community as productive members. The Outagamie County Jail has a total of 556 beds and has a diverse population that includes both male and female adults and Huber Law/work release inmates. It ranks 7th largest in Wisconsin.

The Sheriff's Office Administrative staff consists of the sheriff, chief deputy/undersheriff, corrections division commander, law enforcement division commander and five captains. The sheriff and his staff are responsible for the direction and management of the 204 full-time and 36 part-time and casual call employees providing law enforcement services to Outagamie County in a dynamic and ever-changing environment. The administrative staff works closely to ensure all divisions – Patrol, Corrections, and Communications - work seamlessly together to provide the best possible services to our citizens.



DAVID KIESNER
COMMANDER
CORRECTIONS DIVISION



JEFF DIETZEN
COMMANDER
LAW ENFORCEMENT DIVISION

The patrol unit incorporates numerous resources, highly specialized training, and professionalism into daily service to the community, striving to protect and serve the citizens of Outagamie County with P.R.I.D.E. This requires the support of the administration, as well as the other divisions of the Sheriff's Office. The patrol unit utilizes community oriented policing; assigning each patrol deputy to the same section of the county on a daily basis whenever possible. This philosophy helps to provide the deputies with greater knowledge of that part of the county, its residents, and its businesses, and to develop and maintain crucial relationships with those we serve.

Support Staff

The Sheriff's Office support staff consists of five full-time and one part-time Records Specialists. These employees perform a variety of duties for every division of the Sheriff's Office. Duties include: answer the main Sheriff's Office phone line and greet citizens in our front office during regular business hours; process citations; perform records checks; submit accident reports to the State of Wisconsin; complete mandatory state crime reporting; fulfill open records requests; prepare various reports and other documents for police incidents, restraining orders and injunctions; enter warrants; and aid in documenting detention and extradition processes.

Two full-time Systems Analysts support all divisions of the Sheriff's Office through a variety of duties, ensuring software and hardware are maintained and enhanced as necessary to meet the needs of our growing communities. New technology is regularly being added, increasing the analysts' workload to keep programs and devices current. This includes over 70 iPhones. Their efforts developing and writing reports, coordinating installations, serving as liaisons between users and vendors, assisting other police, fire and EMS agencies in Outagamie County, managing projects, assisting users with problems and questions during business hours and on-call overnight and on weekends are all essential to a 24/7 operation.

The sheriff's Administrative Supervisor provides support to the administrative staff as well as supervises the support staff, two systems analysts and one process server specialist.





Communications Center

	2021	2022	2023
911 Calls	47,875	46,365	54,250
Abandoned 911 Calls	8,040	6,287	7,692
Non-emergency Calls	84,161	105,104	108,668
Outbound Calls	44,090	38,170	40,280
Total Phone Calls	177,643	191,565	203,993
Text to 911	89	103	170

Non-emergency calls for service increased by 33% over the past two years.

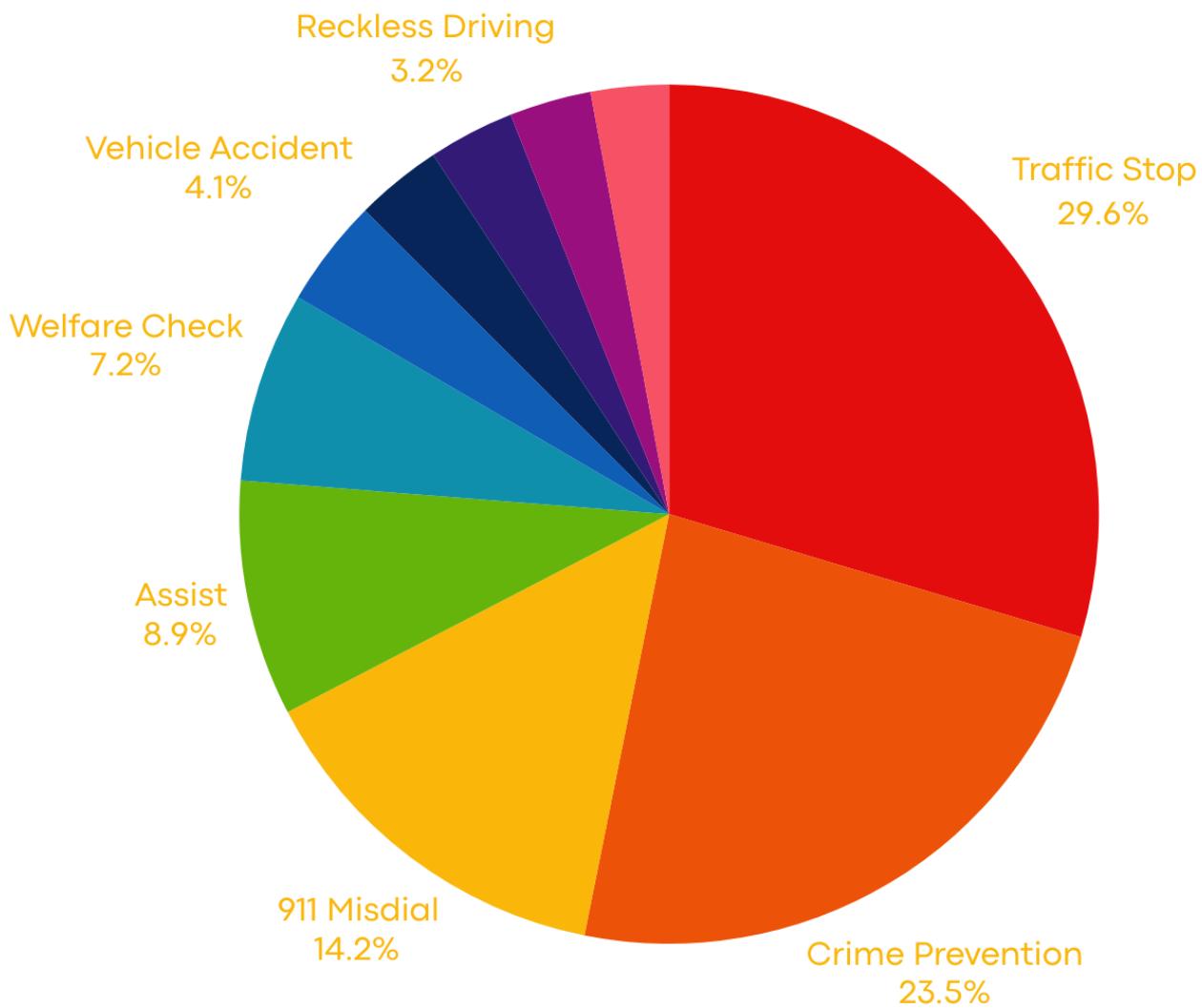


In 2023, the Communications Center experienced a dynamic year of growth and challenges, reflecting our unwavering commitment to serving the community. Our overall call volume increased by 7%, underscoring the critical role we play in public safety. Particularly notable was the 33% rise in non-emergency calls for service over the past two years, a trend that highlights the community's reliance on our services. Additionally, dispatched calls for service saw a 2% increase, bringing the total to 225,449 incidents. Even with the steady increase in phone calls and incidents, we maintained a high level of service despite facing continuing staffing challenges. In 2023, we hired six new TCs, four of whom continue to contribute their skills and dedication to our team.

225,449
incidents
dispatched in
2023.



Communications Center



Top Incidents Dispatched



Communications Center Serving With PRIDE

Our TCs strive to serve with PRIDE every day, and their dedication was exemplified during the major fire at a paper mill in Combined Locks in July 2022. This incident tested our community's skills and resources, with the call lasting 31 hours. The outstanding work of our team did not go unnoticed; in 2023, the Combined Locks Fire Department awarded 16 Telecommunicators challenge coins in recognition of their exceptional service during this critical event.



Officer of the Year

Among our team, one TC stands out for her unwavering dedication and excellence. With 24 years of service in Outagamie County, Rhonda Grein has been a calm and reliable voice on the phone and radio, earning her the prestigious Officer of the Year Award for Communications in 2023.



Looking to the future.



Communications Center

This state-of-the-art building, anticipated to be operational by January 2025, will feature the latest Vesta call-taking software, new radio consoles, and a dispatch floor equipped with 14 working consoles, capable of accommodating up to 20 TCs during significant events.



In 2023, we also witnessed the beginning of an exciting new chapter for the Communications Center. The construction of a brand-new 9,000-square-foot facility, led by Miron Construction, began to take shape.



As we look forward to the **future**, the Communications Center remains dedicated to serving our community with the highest standards of **professionalism** and excellence. The progress made in 2023 lays a strong foundation for continued **success** in the years to come.

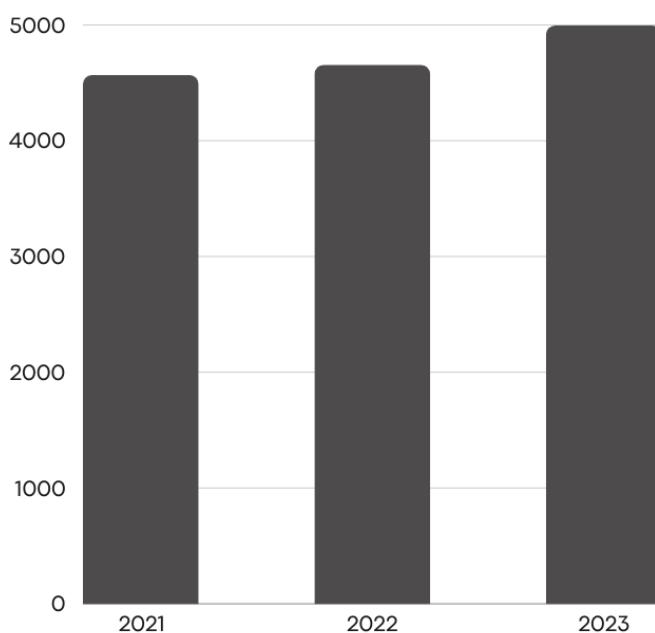
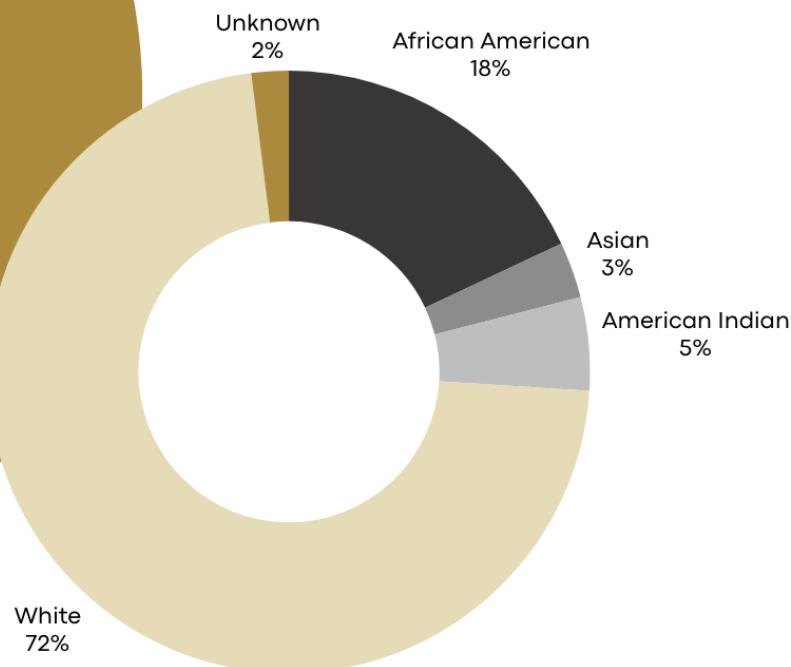
Corrections Division



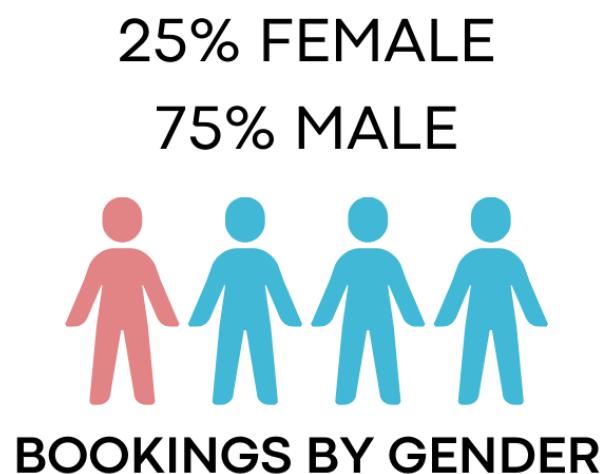
IN 2023, WE SAW A 7.3%
INCREASE IN JAIL BOOKINGS.

68% OF THOSE BOOKED INTO
JAIL WERE BETWEEN THE AGES
OF 17-40 YEARS OLD.

226 INMATES WERE
TRANSPORTED TO PRISON.



ADULT JAIL BOOKINGS

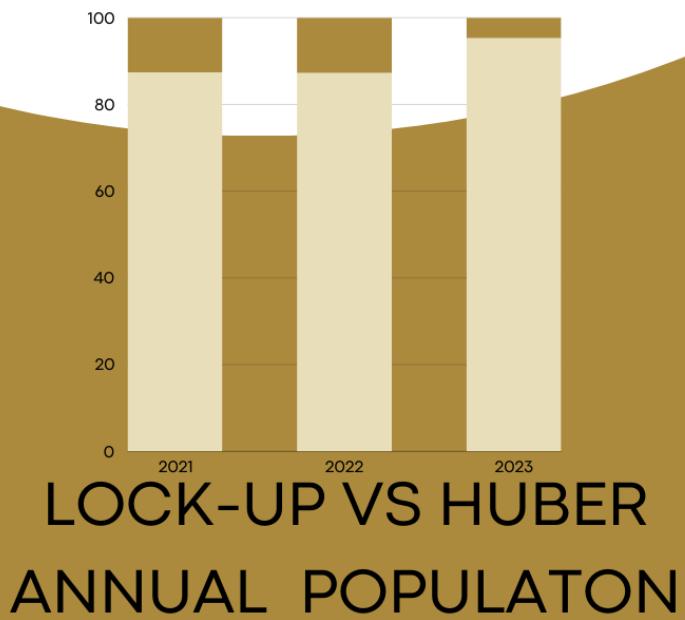


Average Daily Inmate Population Summary

	2021	2022	2023
Males (Lock-up)	243	251	255
Females (Lock-up)	45	45	49
DOC	0	0	0
Males (Huber)	10	10	12
Females (Huber)	0	3	3
Total Beds	298	309	319
GPS	31	36	31
Day Report	12	9	12
TOTAL INMATES	341	354	362

84% OF THE JAIL'S
POPULATION WERE
HOUSED AS LOCK-UP.

ALCOHOL AND DRUG
USAGE WERE 74% OF
REMOVAL REASONS.



Corrections Division

Food Service

The cooks and inmate workers prepare three nutritious meals daily to meet inmate food needs. The adult inmate meals average 2,700 calories daily. The kitchen prepares food from a four week rotating menu that is reviewed by a certified dietitian. Aramark Food Services continues to be our vendor.

The kitchen staff and inmate workers prepared 356,847 meals in 2023, which equates to about 977 meals per day. The kitchen staff is also responsible for the daily supervision of jail laundry services. For every 24 hours of work performed, an inmate worker can reduce their sentence by one day. In 2023, the inmate workers logged 50,557 hours.

FOOD SERVICES		2023
Meal Costs		\$496,391.58
Inmate Workers		\$23,652.25
Total Costs		\$520,043.83
Meals Served		356,847
Cost per meal		\$1.46

356,847 meals prepared in 2023

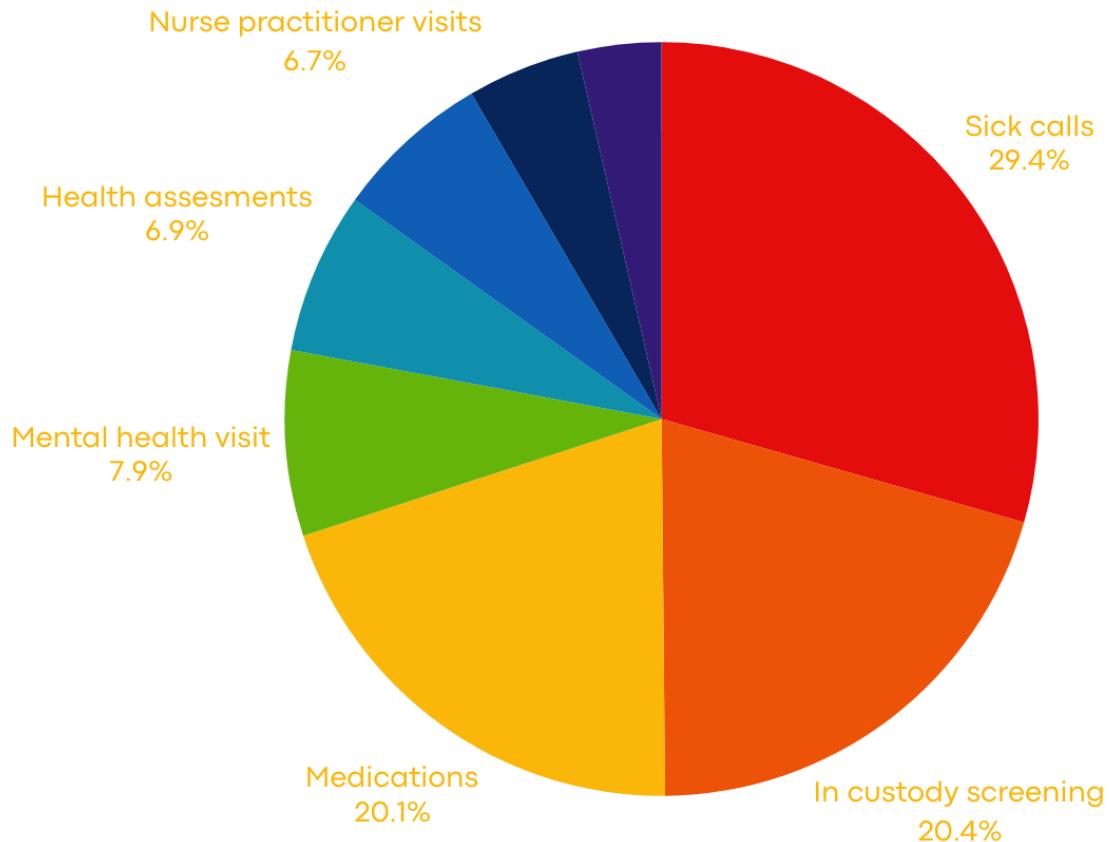
-about 977 meals a day.



Corrections Division



Health Services Unit - Services Provided



Breakdown of top eight services provided.

Corrections Chaplain

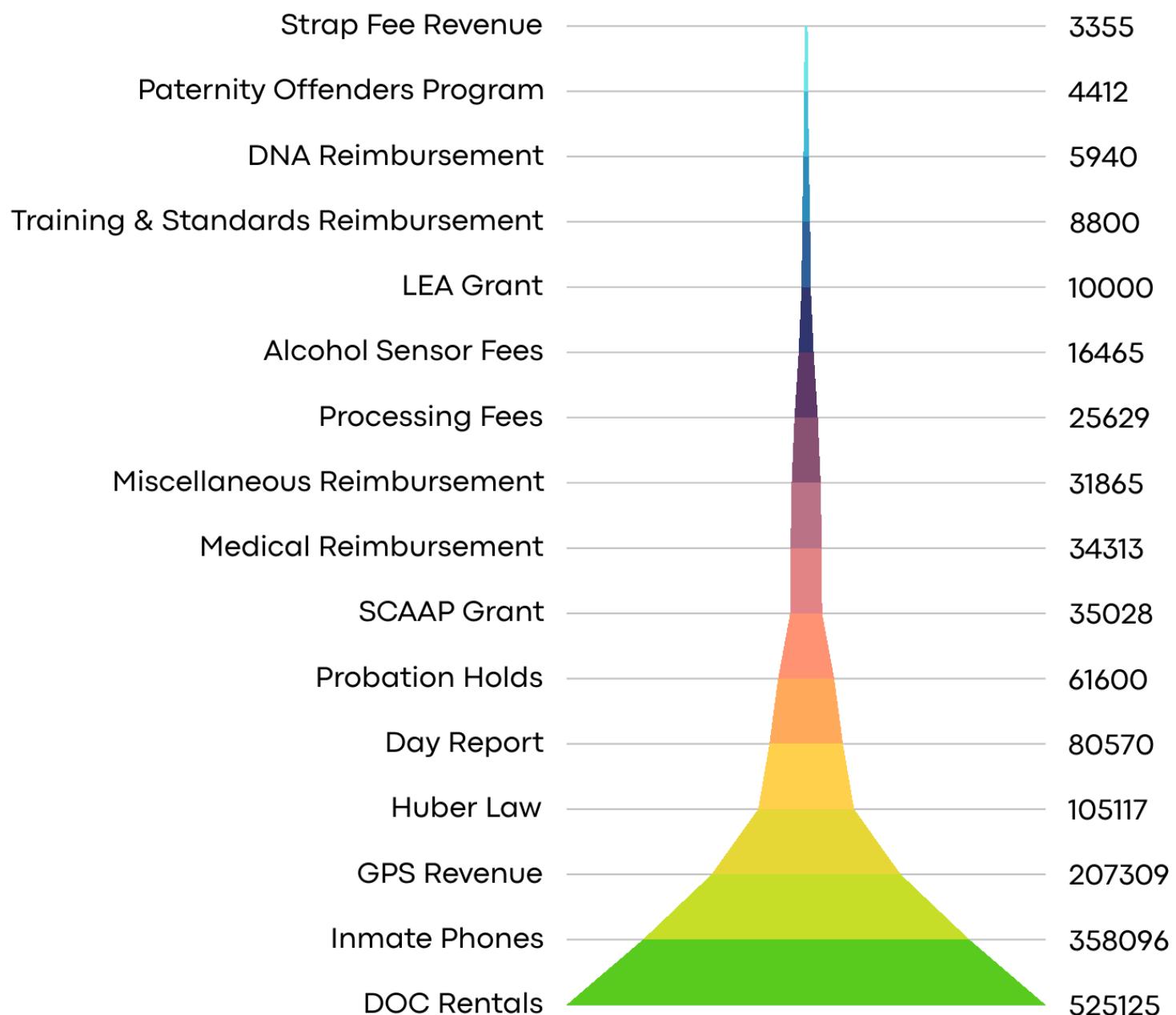
The Chaplain's Office, provided by the Fox Valley Jail Ministries, offers spiritual support to the inmates and encourages them to embrace healthy, life-changing behaviors. The Chaplain's Office serves the inmates through four primary methods: classes, one-on-one counseling, books, helpful materials and post-release care. In addition to the chaplains who work at the jail, approximately 40 generous community volunteers support the chaplains' efforts. The Chaplain's Office is the contact point for area clergy requesting visitation privileges to visit inmates and also reviews and makes recommendations concerning religious materials and practices permitted in the jail.

Spiritual Issues	1039
Personal Issues	1001
Accountability	875
Behavioral Issues	767
Family Issues	764
Inmate Issues	541
Addiction Issues	504
Sentencing Issues	393
Depression Issues	290
Anger Issues	302
Marriage Issues	171
Death Notifications	2



Corrections Division

Revenue



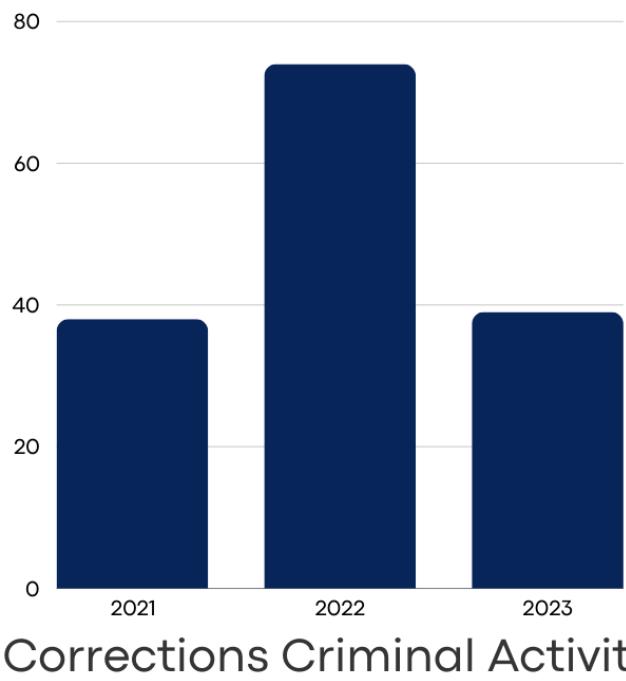


Corrections Division

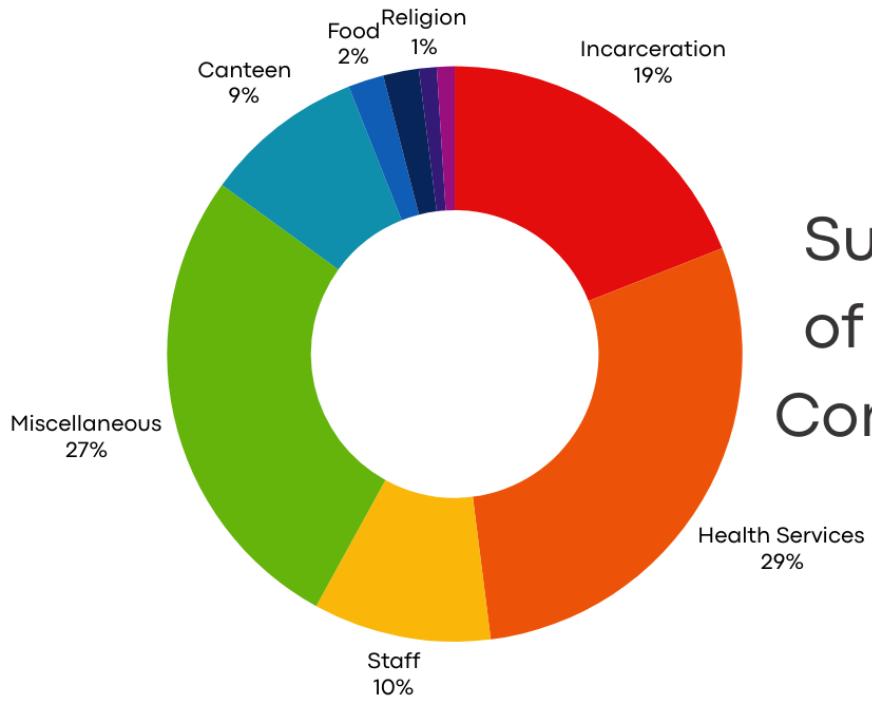
In an effort to hold inmates accountable while in our custody and care, corrections supervisors conduct criminal investigations into crimes

occurring while an inmate is in custody. In 2023, the Lieutenants made 39 arrests associated with criminal activity occurring in the jail.

Some of the activities inmates have been held accountable for in the past include: battery to another inmate, damage to county property, indecent exposure, disorderly conduct, possession of THC, and interfering with fire equipment.



Corrections Criminal Activity



Summary of Inmate Complaints

Law Enforcement Division

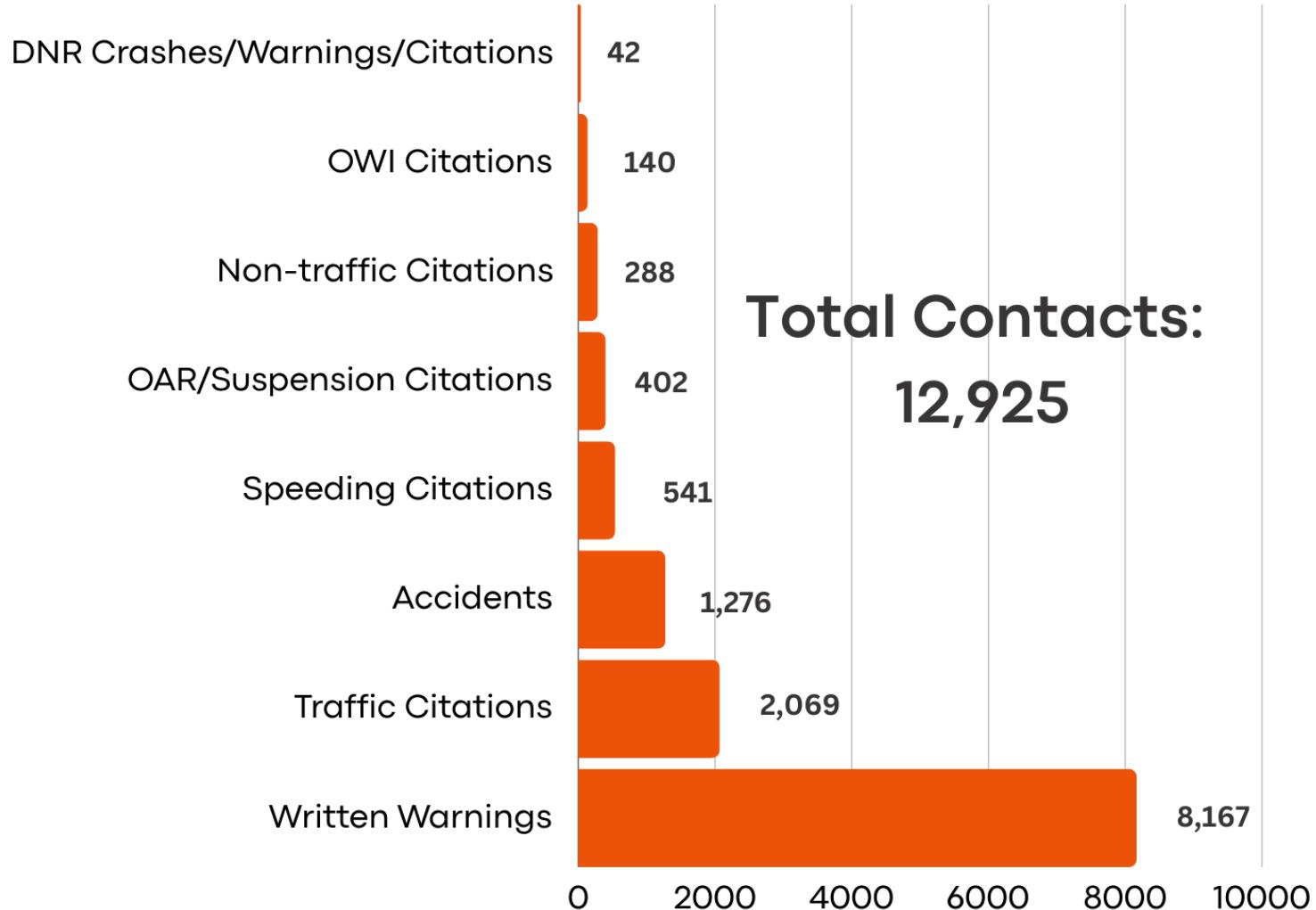


Uniformed Patrol Unit



The Outagamie County Sheriff's Office provides law enforcement services to approximately 193,234 residents of Outagamie County. The Law Enforcement Division has 72 full-time and 24 part-time deputies. Officers patrol county highways and town roads, investigate traffic accidents and criminal activity, and enforce state laws and county ordinances across the more than 637 square miles of the county. They make themselves familiar with the rural areas of our jurisdiction, as well as the smaller communities and the more populous city neighborhoods. The Law Enforcement Division participates in various state level activities and utilizes grants and other state funding to promote highway safety and accident reduction efforts. Patrol officers attend town board meetings, consistent with our community policing philosophy, to address concerns of residents and provide information to the governing body.

Law Enforcement Division



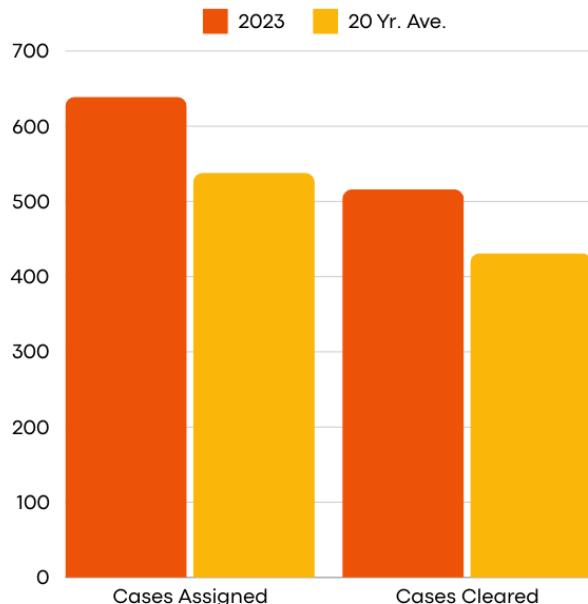
Law Enforcement Division

School Resource Officers

The Sheriff's Office continued to provide contractual services to the Shiocton, Freedom and Seymour School Districts. The SRO organizes and presents programs to students related to the law enforcement function, provides a sound police presence to the schools, responds to in progress incidents at the schools, and is a constant resource for school personnel and students. Part-time SROs (4 hours per day) in Freedom and Shiocton spend half their day in the school while the other half is spent working the road as a patrol deputy.

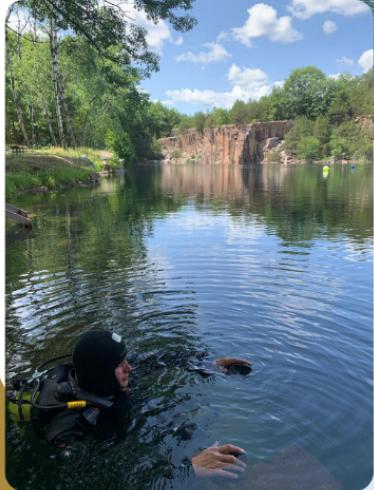


LES - Investigations



Of the 96 patrol deputies employed by the Outagamie County Sheriff's Office, 17 hold the title of Law Enforcement Specialist. Nine of the seventeen are assigned to daily patrol and specialize in evidence collection, traffic accident reconstruction, and deputy support. Eight others are assigned to the Investigations Division.

The Law Enforcement Specialists investigate a variety of criminal activity, including property crimes, sexual assault and other violent crimes, fraud and thefts, child abuse, and internet crimes against children. These deputies are required to attend necessary training specific to these type of investigations.



The Outagamie County Sheriff's Office Dive Team is comprised of four members. All four members have received their Master Diver certifications and hold numerous specialty dive certifications. In 2023, the Outagamie County Dive Team conducted numerous training exercises for ice diving, night diving, rescue diving and evidence recovery. The Dive Team also completed 8 hours of dive testing with the Winnebago County Sheriff's Dive Team, which was conducted at the U.W.-Oshkosh indoor water facility. The Outagamie County Sheriff Dive Team was called out for five incidents in 2023 to perform water rescues or recoveries.

Dive Team

Boat Patrol

The Boat Patrol unit works to ensure the safety of boaters on the Fox River, Wolf River, Embarrass River and the Shioc River; that is over 45 miles of river to patrol. The unit maintains a presence on the waterways, provides education, and conducts enforcement actions as needed. They work regularly with conservation wardens and attend many public events. The unit also assists area law enforcement and fire departments with water rescues and searches.



Law Enforcement Division

Snowmobile Patrol

The Outagamie County Sheriff's Office Snowmobile Patrol consists of deputies who are trained to patrol the county's snowmobile trails, assist with search and rescue, and perform necessary administrative duties and equipment maintenance. The patrol members also collaborate with local snowmobile clubs to focus on specific concerns of both club members/riders and local land owners. Deputies work as a team with conservation wardens to investigate trespass complaints, loud exhaust and speed complaints; concentrating patrol efforts in those areas as needed.



Snowmobile Patrol wrote 15 citations and 15 written warnings in 2023.

CJU Transport Totals

CJU Deputy Hours	4,556
Miles	107,264
Transport Runs	1,352
Prisoners	1,145
Mental Health Transports	47
Medical Transports	373
Juvenile Transports	24
New to DCI	219

Criminal Justice Unit

In 2023, the Criminal Justice Unit (CJU) was assigned one captain, two full time deputies, and eighteen part-time deputies who provide building security, court room security and secure transport of inmates. CJU deputies also relocate inmates in and out of state as well as transport adjudicated inmates to state prisons and facilities. The Outagamie County Sheriff's Office provides security for the entire Outagamie County Justice Center complex.

During the 2023 calendar year, 156,773 people passed through the security area. Deputies were involved in locating 765 knives, making 105 warrant arrests, assisting in 5 medicals calls and helping 2,352 people.



Emergency Response Team

The Outagamie County Multi-Jurisdictional ERT unit provides Special Weapons and Tactics (SWAT) service to Outagamie County. The team is comprised of 34 members from the Outagamie County Sheriff's Office, Kaukauna Police Department, Fox Valley Metro Police Department, Grand Chute Police Department, Oneida Police Department and Seymour Police Department.



In 2023, ERT responded to 9 full team call outs and provided specialized equipment for other agencies on 3 other incidents.



Bomb Squad

The Brown-Outagamie Bomb Squad is made of 3 members from the Outagamie County Sheriff's Office and 3 members of the Brown County Sheriff's Office who have all been certified through the FBI Hazardous Devices School at Redstone Arsenal in Alabama. The Brown-Outagamie County Bomb Squad is one of 6 regional bomb squads in the State of Wisconsin. In 2023, they responded to 32 callouts, conducted 22 event or dignitary protective sweeps, and provided 5 community presentations.

The Brown-Outagamie County Bomb Squad responded to calls for service in Outagamie, Brown, Waupaca, Winnebago, Manitowoc, Marinette, Shawano, Florence, and Calumet counties.

Special Investigations Unit



SIU Key Strategies:

- Task Force Interdiction
- Undercover Operations
- Intelligence Sharing
- Community Engagement
- Collaboration with Community Partners

The Outagamie County Sheriff's Office Special Investigations Unit is primarily responsible for investigations of major felony crimes such as homicide, burglary, robbery, drug enforcement, fugitive apprehension, prostitution / sex trafficking, and nuisance properties. SIU's primary mission is assisting the Investigations Division identifying and removing drug related areas throughout our communities. SIU works collaboratively with the Lake Winnebago Metropolitan Enforcement Group-Drug Unit (LWAM) in the disruption of mid-level to high-level drug trafficking organizations.

SIU efforts to combat crime and the opioid crisis typically involve coordinated efforts among law enforcement agencies, public health organizations, and community groups. SIU Officers operate in a covert fashion and utilize a variety of investigative methods to successfully investigate complaints of criminal activity. Here are key strategies utilized in the Special Investigations Unit:

1. Task Force Interdiction: Joint task force interdictions with federal, state, and local law enforcement agencies focus on large-scale drug trafficking operations.
2. Undercover Operations and Intelligence Sharing: Utilizing data and surveillance techniques to identify high level drug dealers to stop the distribution of fentanyl and other illegal narcotics in our communities.
3. Community Engagement: Engaging with community organizations and health services to educate the public about the dangers of opioid use. This includes support for addiction treatment programs and awareness opportunities in local schools.
4. Collaboration with Community Partners: Training community members and encouraging them to report suspicious activities or signs of drug / nuisance properties.

The success of the Special Investigations Unit relies on creating partnerships throughout our communities, building a multi-faceted approach to combating crime overall and the opioid crisis.

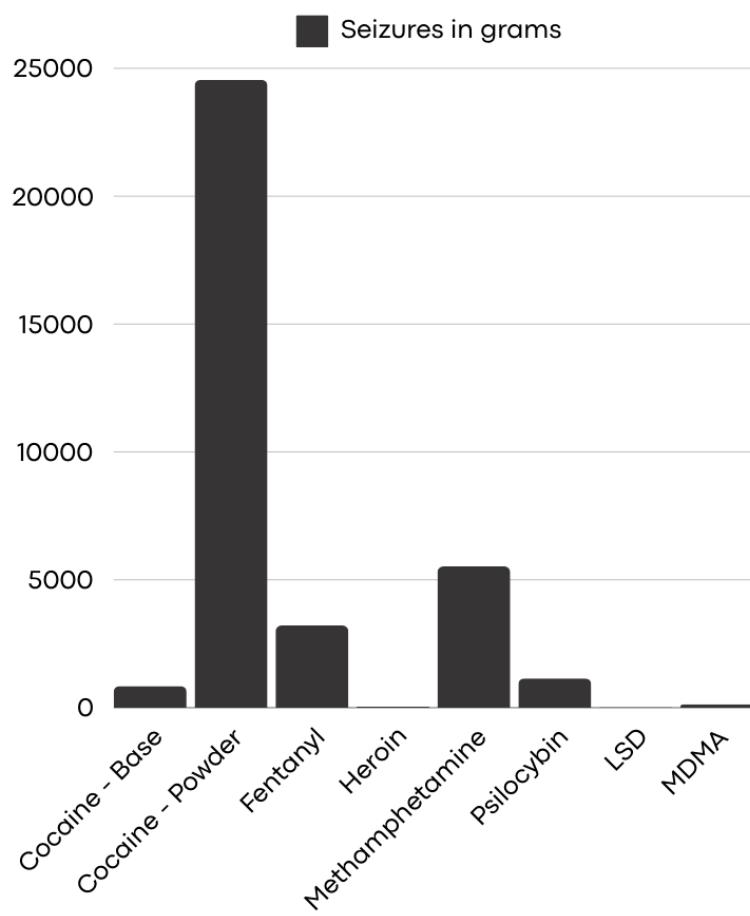
Metropolitan Drug Enforcement Group

The Lake Winnebago Area Metropolitan Enforcement Group (MEG) was originally formed in 1988. It is a four county narcotics task force consisting of officers from Outagamie, Calumet, Fond du Lac and Winnebago counties. The MEG unit works to seize narcotics and other drugs, as well as firearms. They also conduct search warrants, make arrests, and train other departments and organizations.

58
Firearms
Seized

1,143 (du)
Prescription
Drugs Seized

25,394 gm
Cocaine
Seized



Behavioral Health Officer

In 2023, the Outagamie County Behavioral Health Investigator continued educating and assisting community members in need. In an effort to best meet the communities' needs, the Behavioral Health Investigator, and other members of the Sheriff's Office, worked with Outagamie County Health and Human Services Staff to embed a member of the Outagamie County Crisis Team within the Sheriff's Office. This mental health professional provides an on scene response to, and evaluation of, complex behavioral and mental health emergencies. This joint response, between law enforcement and a mental health professional, is improving the outcomes for community members in crisis and leading to better communication and continuity of care between law enforcement and the mental health system. With this approach the Sheriff's Office is better able to provide a mental health response to a mental health emergency while still ensuring safety of the mental health professional and community member.



Improving
outcomes
for
community
members
in crisis.

K9 Unit

The Outagamie County Sheriffs Office started its K9 unit program in 2003 with 2 explosive detection/tracking K9s. Currently, we have 4 K9 units--2 narcotic detection/tracking K9s and 2 explosive detection/tracking K9s. These units are busy keeping our communities safe by conducting drug sniffs in our schools, the jail, and on traffic stops. Our explosive K9s are used at our local airport, as well as local large events such as License to Cruise, Octoberfest, parades, Badger Football and Packer Football Games, and dignitary events.

Since 2014, the K9 unit has been supported by community donations. A K9 fundraising board, made up of volunteer members of the community, host an annual K9 Klassic Golf Fundraiser that brings the K9s, handlers, and members of the community together to raise money for our program.



Law Enforcement Division

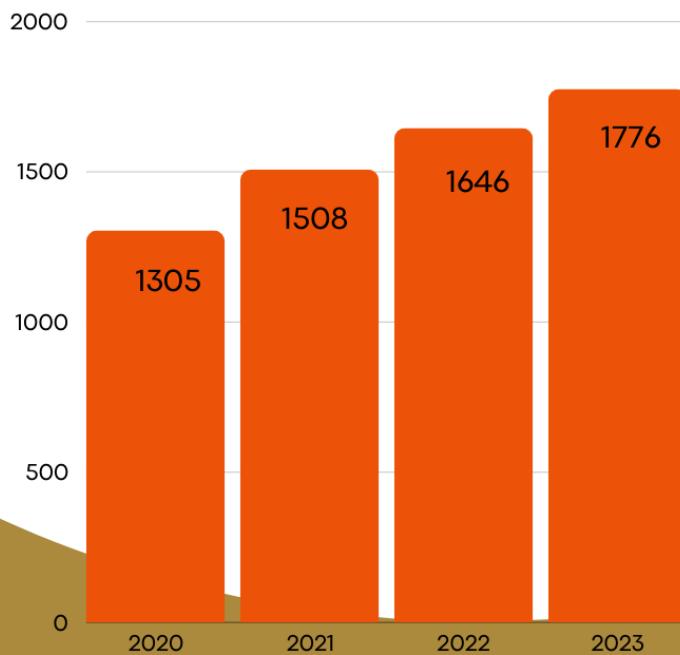


Drone Team

The Outagamie County Sheriff's Office Drone Team officially formed in 2020. Consisting of six members, the team assists in a variety of incidents including, but not limited to: missing persons, crash reconstructions, ERT callouts, and building searches. The drone program also proves its value by giving deputies the ability to provide real-time critical information to incident command, ensuring the efficient utilization of resources on scene. In 2023, the team responded to 150 incidents where a drone deployment was requested, a 50% increase over 2022.



Civil Process



The Sheriff's Office is required by WI State Statute 59.27(4) to "serve or execute all processes...made by lawful authority and delivered to the sheriff". Deputies serve a wide range of court papers including subpoenas, civil papers, restraining orders and writs. They also execute writs for removal (evictions) and for seizure of property. The civil process office is responsible for holding court ordered Sheriff Sales of foreclosed or seized property. The intake, service, and return to the courts of all paperwork is coordinated by the Civil Process Specialist.



Honor Guard

The Outagamie County Sheriff's Honor Guard is comprised of seven deputies from the Law Enforcement Division and the Correction Division. The purpose of the Honor Guard is to honor and support fallen members of law-enforcement and other public service agencies. The Honor Guard attends events to present and post our nation's colors.



In 2023, the Honor Guard participated in the law-enforcement funerals of three Wisconsin officers, who lost their lives in the line-of-duty. The Honor Guard was also honored to assist the family of Corrections Deputy Kevin Nikolai, who lost his courageous battle to cancer. The unit stood watch and gave honor to C.O. Nikolai at his memorial service. The Honor Guard also stood guard at the funerals of two Sheriff's Office retirees. In addition, they presented colors for events and marched in five parades.

Dedicated to the community and
the men and women who proudly serve in law enforcement.

Community Engagement



Throughout 2023, the Outagamie County Sheriff's Office continued to support and engage with our community outside of calls for service. Throughout the year, we participated in several Police Lights of Christmas fundraisers, receiving many gift cards at the end of the year that could then be distributed by our deputies to citizens in need. There were also many events in 2023, such as Coffee with a Cop, Touch a Truck and National Night Out where we had the privilege to interact with people in our community. During the holiday season, our deputies participated in Shop With A Cop, and our annual blanket drive for the Victim Crisis Responders collected 389 blankets. These opportunities to be with the citizens we serve are invaluable, as we build the relationships necessary to continue serving with P.R.I.D.E.

Awards



Law Enforcement
Officer of the Year
Sgt. Megan Braun



Corrections
Officer of the Year
Commander
David Kiesner



Communications
Officer of the Year
Rhonda Grein



Ziegler Award
Cindy Rieckmann



Best Badge
Correctional Officer
Commander
David Kiesner



Best Badge
Teamwork
Sgt. Nate Dahm



Best Badge
Telecommunicator
Ashley Beach



Best Badge
Lifesaving/Teamwork
Sgt. Chris Devries
and
Cody Todryk

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