

OUTAGAMIE COUNTY

REQUEST FOR BID

FOR

PALO ALTO SUPPORT

DUE BY: June 13, 2016

1.0 Specifications

The Outagamie County MIS Department is seeking bids for one-year of Palo Alto support. Referenced below is the Palo Alto device part number and support description -

Part Number	Description	S/N
PAN-SVC-PREM-500-R	Premium Support PA-500	0006C101017
PAN-PA-500-TP-R	Threat Prevention PA-500	0006C101017
PAN-PA-500-URL2-R	Bright cloud URL filtering PA-500	0006C101017
PAN-SVC-PREM-2020-R	Premium Support PA-2020	0004C102903
PAN-PA-2020-GP-R	Global Protect Gateway Subscription PA-2020	0004C102903
PAN-SVC-PREM-3050-R	Premium Support PA-3050	001701004122
PAN-PA-3050-TP-HA2-R	Threat Prevention for device in an HA pair PA-3050	001701004122
PAN-PA-3050-URL2-HA2-R	Bright cloud URL filtering for device in an HA pair PA-3050	001701004122
PAN-PA-3050-TP-HA2-R	Threat Prevention for device in an HA pair PA-3050	001701001921
PAN-PA-3050-URL2-HA2-R	Bright cloud URL filtering for device in an HA pair PA-3050	001701001921
PAN-SVC-PREM-200-R	Premium Support PA-200	001606029769
PAN-PA-200-TP-R	Threat Prevention PA-200	001606029769
PAN-PA-200-URL2-R	Bright cloud URL filtering for device in an HA pair PA-200	001606029769
PAN-SVC-PREM-200-R	8x5 Support PA-200	001606031002
PAN-SVC-PREM-200-R	8x5 Support PA-200	001606031146
PAN-SVC-PREM-200-R	8x5 Support PA-200	001606031605
PAN-SVC-PREM-200-R	8x5 Support PA-200	001606031623

Support must be through Palo Alto. Pricing must include any handling charges. On the bid form, you will reference a lump sum bid price. In addition to the bid form, you must provide pricing your standard quote form which references the description and manufacturer part number of each support requested along with the per item cost. **Failure to do so will result in the rejection of your bid.**

2.0 Contact Information

Nicole Schoultz, Purchasing Coordinator
nicole.schoultz@outagamie.org
920-832-6083

3.0 Clarification and/or Revisions to the Specifications and Requirements

Proposer must examine the RFP documents carefully and before submitting a Bid may request from the County's contact person(s) additional information or. A Proposer's failure to request additional information or clarification shall preclude the Proposer from subsequently claiming any ambiguity, inconsistency, or error.

The County will issue responses to inquiries and any other corrections or amendments it deems necessary in written addendum prior to the Bid due date. Proposers should rely only on the representations, statements or explanations that are contained in this RFP and the written

addendum to this RFP. Where there appears to be a conflict between the RFP and any addendum issued, the last addendum issued will prevail.

It is the Proposer's responsibility to assure receipt of all addenda. Upon such posting, such addenda shall become part of the RFP and binding on Proposer(s).

4.0 County Reservation

Outagamie County reserves the right to accept or reject, any or all bids, in whole or in part, as deemed in the best interest of the County.

- a. This bid request does not commit Outagamie County to make an award or to pay any costs incurred in the preparation of a bid in response to this request.
- b. The bids will become part of Outagamie County's files without any obligation on Outagamie County's part.
- c. The proposer shall not offer any gratuities, favors, or anything of monetary value to any official or employee of Outagamie County for any purpose.
- d. The vendor shall report to Outagamie County any manufacturer product price reductions, model changes, and product substitutions. No substitutions are allowed without prior approval from Outagamie County.
- e. Outagamie County has the sole discretion and reserves the right to cancel this bid and to reject any and all bids received prior to award, to waive any or all informalities and or irregularities, or to re-advertise with either an identical or revised specification.
- f. Outagamie County reserves the right to request clarifications for any bid.

5.0 Closing Date

The County will receive bids up to 2:00 p.m., CT, June 13, 2016.

6.0 E-mail of Bids

E-mail bids will be accepted at nicole.schoultz@outagamie.org

7.0 Taxes

Outagamie County is exempt from Federal Excise Tax (39-6005724), Wisconsin Sales Tax (ES 41005), but if there is a tax, such as local or county, it must be shown in the bid.

8.0 Method of Procurement

The method for this procurement is competitive bid, pursuant to Chapter 22 of the Outagamie County Code of Ordinances.

9.0 Venue

This agreement will be governed and construed according to the laws of the State of Wisconsin. This agreement is performable in Outagamie County.

10.0 **Status of Bid**

Information on status could be obtained from Outagamie County's web site www.outagamie.org then go to **Status of Bids/Proposals**.

OUTAGAMIE COUNTY PROPOSAL FORM
Palo Alto Maintenance

Proposals Due: June 13, 2016 -- 2:00 p.m., CT

E-Mail Proposals To: nicole.schoultz@outagamie.org

Lump Sum Maintenance Cost \$ _____

Include pricing on your standard quote form as referenced in Section 1.0

Firm Name: _____

Authorized Signature: _____

Print name: _____

Title: _____

Date: _____

Address: _____

City/State/Zip: _____

Phone/Fax: _____

E-mail: _____